



The NCUA has issued a fraud alert to all Credit Union members regarding a recent phishing attempt to obtain member credit card account numbers, expiration dates and electronic signatures. The fraudulent e-mails state the NCUA will add \$50 to the member's account for taking part in a survey, a fraudulent link directs members to a counterfeit version of NCUA's website with an illicit survey that solicits confidential personal information.

As a reminder, NMFCU, or anyone acting on our behalf, will never ask ANY of our MEMBERS for personal account or personal identifiable information. Any e-mail that alleges to be from NMFCU or NCUA and asks for account information is fraudulent and should be treated as suspicious. The NCUA has taken steps to shut this site down, but Credit Union members should remain alert to possible variations of this fraudulent e-mail.

*General suggestions on additional precautions:*

- Scan computers using updated anti-virus software
- Enable automatic updates for anti-virus software and operating system
- Install security patches for common software applications promptly
- Be aware that phishing e-mails have links to Web pages that host malicious code and software
- Do not open unsolicited or unexpected e-mail attachments
- Do not follow Web links in suspicious e-mails from apparent federal banking agencies, instead, bookmark or type the Web address directly
- Call the agency or institution using a known and appropriate phone number to verify the legitimacy of the message and possible attachments

Fortunately, none of our members have been affected by this recent NCUA phishing attempt. But, if you feel you have been affected, please contact the Credit Union office and we will inform you of the necessary steps to take.

Additionally, formal complaints concerning any suspected fraudulent e-mail can be filed with the Internet Fraud Complaint Center (IFCC) at [www.ic3.gov](http://www.ic3.gov). The IFCC is a partnership between the FBI and the National White Collar Crime Center.

