



Dear Cardholder,

Due to the Telephone Consumer Protection Act (TCPA) that was passed by Congress, all Financial Institutions are required to obtain consent before contacting customers on any phone number on file by automated systems. As part of our security system that helps to protect your debit card, **calls are placed to you when there is potentially fraudulent or suspicious activity on your account.**

By acknowledging and signing this consent, we have your permission to contact you on any mobile number on file about your **Northwest Municipal Federal Credit Union** debit card account:

- Your consent allows us to use text messaging, artificial or pre-recorded voice messages and automatic dialing technology for informational and account service calls but NOT for telemarketing or sales calls
- It may include contact from companies working on our behalf to service your accounts
- Message and data rates may apply

You may contact us at 847-391-5369 to change these preferences.

- Allow phone calls and text messages:

_____ Mobile

_____ Landline

- Allow phone calls only:

_____ Mobile

_____ Landline

- Don't allow automatically dialed phone calls or text messages (We may still call you directly if we need to speak with you):

_____ Mobile

_____ Landline

Please return form before June 27th to Northwest Municipal Federal Credit Union;

- Email info@mynmfcu.com
- Fax 847-391-5479
- Or US mail 1420 Miner Street Des Plaines, IL 60016

_____ Cardholder Name (Please Print)

_____ Cardholder Signature **(Required)**

_____ Date